

WELCOME TO RF GLOBAL SOLUTIONS

SUPPLIERS OF LOW COST
RF REPAIRS AND SALES



RF Generators



RF Matching Networks



RF Medical Sealers



12 MONTH WARRANTY

All RF Generators & Matching Networks sold or refurbished by us are warrantied for up to 12 months.



FAST & EFFICIENT REPAIRS

We have one of the fastest and most efficient RF repair services worldwide averaging 3 days from arrival to despatch.



SALES & UPGRADES

We carry an extensive range of RF Generators, RF Matching Networks, DC Power Supplies & Medical Sealing Equipment.



FREE EVALUATION

Your unit will be thoroughly inspected before a no obligation quote is provided. We operate a no fault no charge policy.

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OUR FORMATION AND BACKGROUND

RF Global Solutions was established in 2004 to supply low cost RF repairs for the semiconductor industry. We are now an active member of the National Micro Electronics Institute and have won the prestigious Top 10 NMI Supplier of the year award in 2011, 2012, 2014 & 2015.

The company has achieved this by providing low cost, high quality RF repairs and refurbished RF equipment into the Semiconductor and Medical industry. We are now an internationally renowned brand, with customers utilising our services from across the globe.

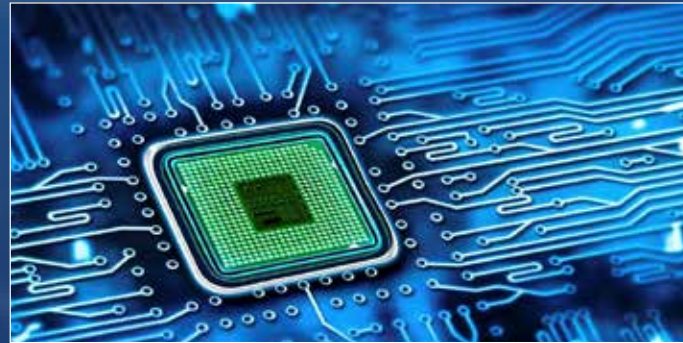
Each customer receives an excellent level of service from our friendly and personable customer service team, who design, repair, install, service and train to the highest possible standards. Quality service is a key component of our organisation, who are well regarded and an international leader in RF technology.

The past few years have been busy and we have gone from strength to strength, diversifying our service, ensuring we meet the needs of our customers. We have been involved in a variety of projects such as, facility expansions, IT improvements to benefit our clients, new customer focused technology deployed and diversifying our client base. Simultaneously, we tap into newly developing market places, who now enjoy the benefits of using RF Technology.

The company is highly focused on the following areas:

- ▶ Customer responsiveness
- ▶ Quality of products supplied and repair work undertaken
- ▶ Bespoke industry leading warranties
- ▶ Continuous improvement activities with both products and services

- ▶ Semiconductor
- ▶ Medical
- ▶ Education
- ▶ Food Processing
- ▶ Photovoltaic (PV)
- ▶ Printing



KEY INDUSTRIES

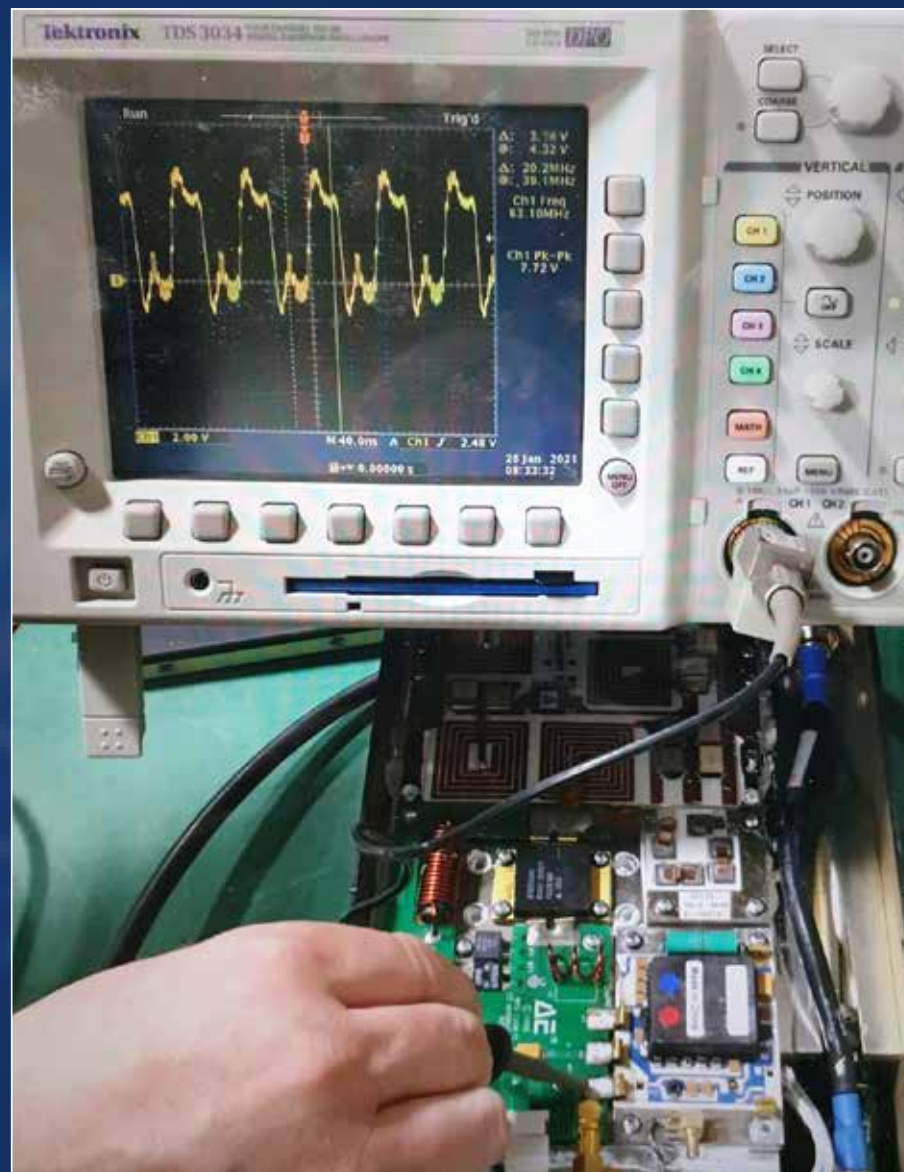


THE FACILITY

- ▶ RF Global Solutions operates out of one of the most comprehensive RF service facilities in the world.
- ▶ We moved into our main building during the winter of 2004 and doubled our working area in 2012 with the acquisition of the adjacent business unit. This has helped accommodate the company's growth and has provided the platform for expanding the business long into the future.
- ▶ Today RF Global Solutions has in excess of 5000sqf dedicated to the repair and refurbishment of Radio Frequency equipment. Within our facility we have a comprehensive array of international power feeds in different voltages and currents, loop water based cooling systems, dummy load equipment, specialist tools and calibration devices, measurement equipment and bespoke analysing equipment.
- ▶ We are always willing to arrange for guided tours of the facility to our clients by appointment.



- ▶ RF Global Solutions offers a free estimate service on all repairs, we thoroughly inspect every unit before providing a no obligation quotation for any required work. Should you not wish to proceed with the repair we will re-package and return the unit to the client with a comprehensive service report.
- ▶ RF Global Solutions operates a no-fault, no charge policy, in the event that a unit is sent to RF Global Solutions for repair and we cannot find any faults with the equipment, we will return the equipment to the customer at no cost to them complete with a service report detailing the inspections and testing we carried out.
- ▶ RF Global Solutions never mark up the price of components and we don't charge extra for burn tests.
- ▶ No calibration fees!



**FREE ESTIMATES & NO FAULT
FOUND, NO CHARGE POLICY**

RF REPAIRS & REFURBISHMENTS

- ▶ RF Global Solutions Ltd are able to provide a comprehensive repair and refurbishment service for almost any make or model of RF Generator and/or RF Matching unit in the market even after the OEM has withdrawn support for the equipment.
- ▶ We have one of the largest supplies of spare parts and components in the market place which allows us to offer extremely competitive turn around times, often as short as two days.
- ▶ All repairs and refurbishments are backed up by our industry leading warranty and are supplied with comprehensive service documentation detailing all the work that has been carried out upon return of the equipment.
- ▶ Full Stock of OEM original parts allowing us to offer fast turnaround times (over 3 million USD worth of OEM parts in our on-site warehouse).
- ▶ We only use genuine OEM parts, never copies like some other RF repair companies, this improves the quality of repairs and allows us to offer longer warranties.
- ▶ RF Global Solutions produce bespoke components where original OEM parts are no longer manufactured.



- ▶ We have an extensive inventory of RF Units for sale (currently averaging around 900).
- ▶ You can view our complete inventory online by clicking on the sales units section of the website. From there you have a choice of how you would like to view our sales lists, alphabetical by manufacture, alphabetical by type, ascending by model number and ascending by RMA number.
- ▶ We have also provided our clients with the ability to view a gallery of some RF equipment which we stock, if you require specific photographs of a sales item which is not in our gallery please do contact us and we will endeavour to send these to you within one business day.
- ▶ All equipment sales are backed up by our industry leading warranty and are supplied with comprehensive documentation.
- ▶ RF Global Solutions are proud to be one of the very first RF companies globally to offer a trade in and part exchange service to our clients.
- ▶ Part exchange is not only good for our client's budget but is also environmentally friendly and socially responsible.



RF SALES & EQUIPMENT ACQUISITION



RF SITE VISITS AND FAB SUPPORT SERVICES

- ▶ RF Global Solutions are able to offer on-site service calls worldwide.
- ▶ To complement our wide and varied range of services RF Global Solutions are sometimes asked to visit customers on site either for contractual discussions or technical/ service calls.
- ▶ We perform site visits for Semiconductor, Medical, Food, Photovoltaic (PV) and Educational Sites.
- ▶ We are also able to provide a wide range of on-site RF safety inspections and check RF exposure levels as required.



RF Global Solutions adds value to the services we provide our clients by being able to assist in the followings ways:

- ▶ Sourcing RF Manuals and Documentation.
- ▶ Providing a wide range of accessories on request including cables, connectors, switches, detectors, RF test boxes, RF meters, dummy loads etc.
- ▶ Performing upgrade and conversion work to increase efficiency, reduce downtime and product failures as well as enhancing safety.

Some examples of the upgrade or conversion work which RF Global Solutions regularly carry out are:

- ▶ Advanced Energy RFG Series Generators -000 to -008
- ▶ Advanced Energy RFG Series Generator Novellus Conversion
- ▶ Advanced Energy RFG1250 to Advanced Energy RFG1251 Conversion
- ▶ Lam T-Match Upgrades
- ▶ Lam Match Rebuilds and Improvements



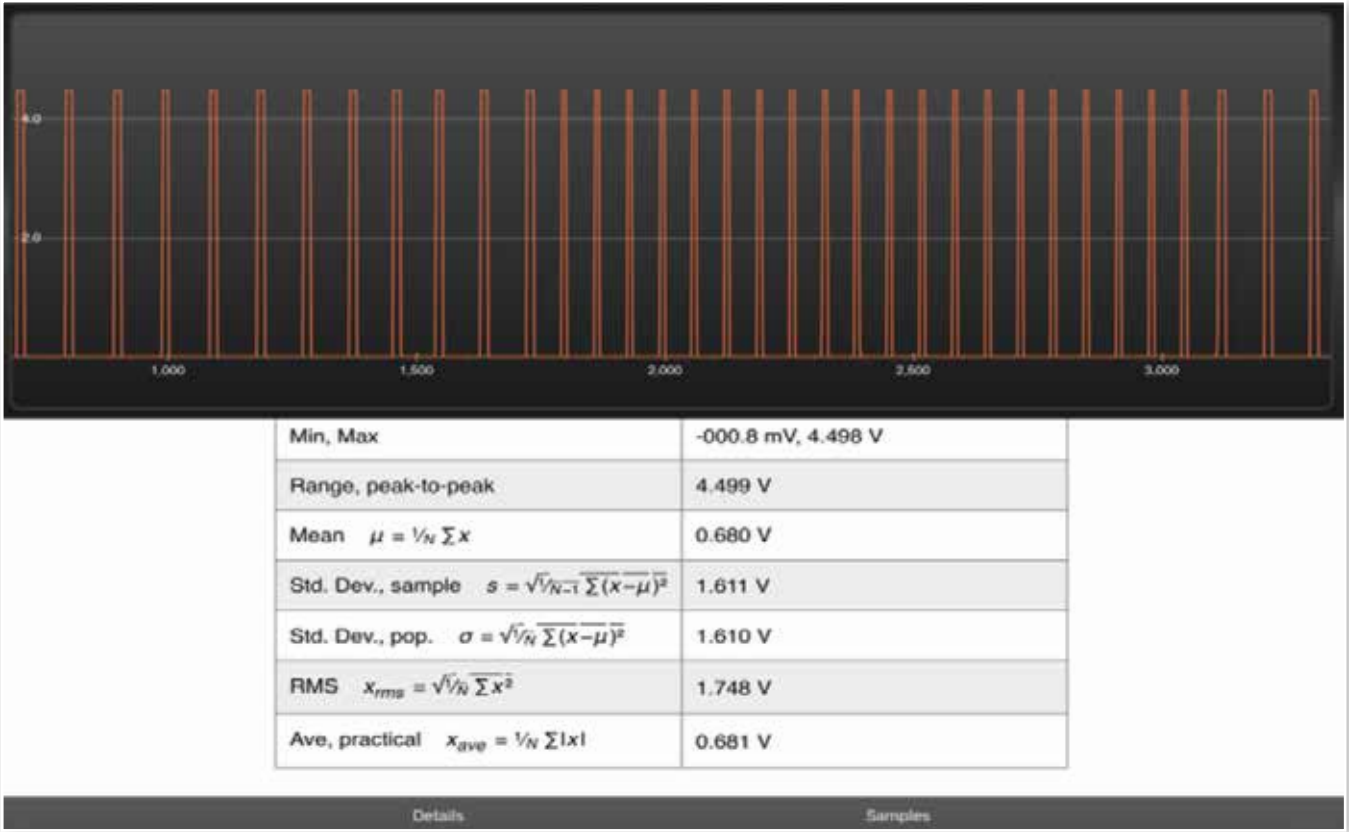
ASSOCIATED VALUE ADDED SERVICES



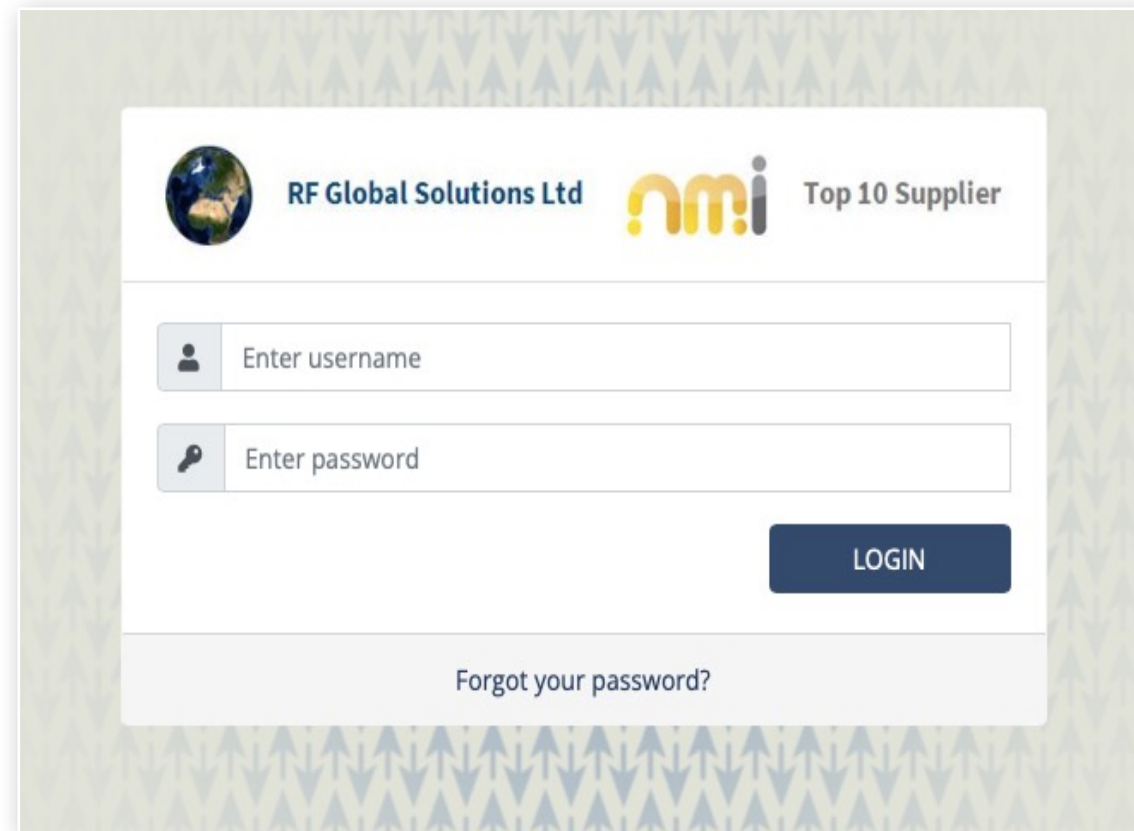
THE INDUSTRY LEADING WARRANTY

- ▶ RF Global Solutions are the industry leaders in offering extended and flexible warranty options.
- ▶ Equipment supplied by and refurbished by RF Global Solutions generally speaking comes with up to a 12 month comprehensive parts and labour warranty as standard.
- ▶ The warranty is designed to be hassle free and straightforward for the customer. In the event of a warranty claim the equipment should be returned to our repair facility for inspection, a full report of our findings at this point is made available to the customer along with estimated repair times etc.
- ▶ RF Global Solutions will always give the highest possible priority status to warranty work and we are often able to supply the client with a loan unit during the repair process (subject to time-scales and availability).
- ▶ When the unit has been repaired under warranty RF Global Solutions will take care of the customs paperwork and any associated shipping costs.

- ▶ RF Global Solutions prides itself on the work it performs and as such the detail and content of our service report documents are unmatched within the industry.
- ▶ All jobs contain the following highly detailed reports which are downloadable 24 hours a day from the client portal.
- ▶ Detailed booking in report, complete with photographs of all packing, shipping paperwork, different views of the equipment, manufacturers label and any damage.
- ▶ Highly detailed job card outlining all of the work carried out complete with settings, any associated test graphs etc.
- ▶ Quality control booking out report including photographs of the cleaned refurbished equipment, outgoing packing, weight photograph etc.



MARKET LEADING SERVICE DOCUMENTATION



ONLINE CLIENT PORTAL

- ▶ RF Global Solutions have recently developed an innovative client portal allowing our customers to login and view the status of repair and sales work 24 hours a day.
- ▶ The service has been designed in collaboration with existing users and allows self-service real time access to the following;
- ▶ Colour coded job tracking, (including limited access to all historical jobs prior to client portal launch)
- ▶ Booking in paperwork and photographs of unit, packaging and damage in transit
- ▶ Highly detailed service reports complete with photos, graphs and charts where applicable
- ▶ Booking out paperwork and photographs of refurbished equipment and packaging
- ▶ Handy “contact us about this job” link
- ▶ Links for “contact us” “visit our website” “view our sales units”

- ▶ RF Global Solutions have a wealth of knowledge and an in-depth understanding of haulage and transportation, particularly across Inter-continental and Pacific trade lanes.
- ▶ We can assist our clients with advice on packaging, crating and paperwork, which is required internationally by Customs and Excise.
- ▶ Advice on the most cost effective ways of transporting goods, whether it be via Road, Rail, Sea or Air.
- ▶ RF Global Solutions can suspend payment of Duty and Tax on all repair work brought into and shipped back out of the United Kingdom for up to three months.
- ▶ We can provide template paperwork where required and always offer a check service should the customer require it. This is particularly beneficial to customers who do not have a lot of experience in shipping internationally.
- ▶ RF Global Solutions offer telephone and/or email support and bespoke guidance notes if required. (Please check out our page on preparing a Customs Invoice within Customs and Excise).
- ▶ Holders of a full Inward Processing Relief Authorisation (IP) and full Approved Economic Operator (AEO) status ensuring fast, efficient, Duty and Tax free movement of goods between ourselves and our customers globally.



SHIPPING AND CUSTOMS SUPPORT



PURCHASING OPTIONS & PROCEDURES

- ▶ RF Global Solutions are flexible when it comes to purchasing and the way in which we deal with our customers.
- ▶ We are able to offer credit on all repair, refurbishment and sales units subject to our standard terms of business and credit check.
- ▶ The ability to accept blanket purchase orders, standard purchase orders and open purchase orders for regular repair and refurbishment work. This often results in much faster turnarounds and less delays for engineers.
- ▶ Billing in GBP and USD.
- ▶ Ability to accept bank transfer, cheque and credit/debit card payment (Via PayPal).

- ▶ Advanced Energy
- ▶ Applied Materials
- ▶ Astex/ AGL/ GAE
- ▶ Comdel
- ▶ Daihen
- ▶ ENI/ MKS
- ▶ Henry Radio
- ▶ Huettinger
- ▶ LAM
- ▶ Mattson
- ▶ Matrix
- ▶ Novellus
- ▶ RFPP
- ▶ RF Services
- ▶ SET
- ▶ Seren
- ▶ Tegal



RF Generators



RF Matching Networks



RF Medical Sealers

COMMON BRANDS



Repair & Sale of RF Generators & RF Matches Worldwide

Contact Information

Visit the RF Global Solutions website: www.rfglobalsolutions.co.uk

Email our sales department: sales@rfglobalsolutions.co.uk

Telephone our offices: +44 (0) 1355 236392

Follow us on social media to keep up to date with our latest incentives, offers and news

Arrange an on site visit from RF Global Solutions to discuss your requirements in detail / Visit RF Global Solutions Scottish repair facility